

## Terms and Conditions for M2M and MiniAir Subscription - Teletec Connect AB (Applicable from 2024-01-01)

### 1. General

- 1.1 These subscription terms for M2M and MiniAir constitute an integral part of Teletec's General Terms and Conditions, which can be found on Teletec's website, [www.teletec.se](http://www.teletec.se), and shall apply to all sales from Teletec to Customer.
- 1.2 The definitions set out in Teletec's General Terms and Conditions shall, unless explicitly stated otherwise, have the same meaning in these subscription terms and conditions for M2M and MiniAir.

### 2. Order

- 2.1 Customer orders the respective Service via Teletec's sales channels.

### 3. Payment

- 3.1 M2M subscription and MiniAir subscription are subscription services that are automatically activated upon use and continue until the Customer chooses to terminate the respective Service.
- 3.2 The customer is automatically billed every twelve (12) months from activation until the card is terminated in accordance with section 8.1.

### 4. Activation of the Services

- 4.1 The services are provided with SIM cards that are automatically activated when used.
- 4.2 For SIM cards that are not activated by sending data or that the Customer has not activated the SIM card via the M2M portal within twelve (12) months, Teletec will issue a new invoice for twelve (12) months in connection with the activation of the SIM card.

### 5. Restriction on the use of data

- 5.1 The SIM cards have a limited amount of data per month (10MB). The amount of data is sufficient for normal use of general alarm transmitters. For NookBox and Ksenia, the SIM cards should only be used on the backup channel where normal communication is via fixed IP.

### 6. Permitted use

- 6.1 The SIM cards may only be used together with equipment approved by Teletec. Furthermore, the SIM cards may not be mounted, tested, used or otherwise utilized in or together with a mobile phone or other equipment/transmitter that is not approved by Teletec.

### 7. Suspension of Service

- 7.1 The traffic volume is adapted to the equipment with which Teletec has authorized the SIM cards to be used in accordance with the previous paragraphs.
- 7.2 Teletec reserves the right, without prior notice, to fully or partially suspend the Customer's use of the Services if Teletec considers that the Customer is using a traffic volume that Teletec considers to exceed normal use.

### 8. Termination of subscription

- 8.1 Termination of the Service must be made at least 30 days before renewal. Terminated Service is active until the renewal date unless the Customer requests immediate termination.

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